**Chapter 2: Health Care Delivery Systems Study Guide**

**TRUE OR FALSE**

**\*\*\*\*TRUE = A\*\*\*\*\* FALSE = B\*\*\*\*\***

\_\_\_\_ 1. The Centers for Disease Control and Prevention (CDC) is concerned with the causes, spread, and control of diseases.

\_\_\_\_ 2. Voluntary or nonprofit agencies are supported by donations, membership fees, and federal or state grants.

\_\_\_\_ 3. Insurance plans vary in the amount of payment and the type of services covered.

\_\_\_\_ 4. Medicare is a medical assistance program for individuals with low incomes and individuals who are physically disabled or blind.

\_\_\_\_ 5. TRICARE is a government program that provides health care for all military active duty members and their families.

\_\_\_\_ 6. An organizational structure should indicate areas of responsibility and lead to the most efficient operation of a facility.

\_\_\_\_ 7. Deductibles are amounts of money subtracted from a bill by a health care agency if a person has insurance.

\_\_\_\_ 8. The health care worker should understand the functions and goals of an employing organization.

\_\_\_\_ 9. Nonprofit agencies are frequently called voluntary agencies because they use only volunteers to provide health services.

\_\_\_\_ 10. According to the Bureau of Labor Statistics (2014) 9% of all jobs in America are in healthcare.

\_\_\_\_ 11. Health departments offer services such as immunizations for disease control, inspections for environmental health and sanitation, and collection of health statistics.

\_\_\_\_ 12. If a patient has a 75-25 percent co-insurance and a health care bill is $200, the insurance will pay $50 of the bill.

\_\_\_\_ 13. There are over 200 healthcare careers in the health care industry.

**Multiple Choice**

*Identify the choice that best completes the statement or answers the question.*

***CHOOSE THE BEST ANSWER****.*

\_\_\_\_ . 14. Which of the following types of care can be offered by a home health care agency?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | speech therapy | c. | nursing care |
| b. | house cleaning | d. | all of the above |

\_\_\_\_ 15. The agency sponsored by the United Nations that compiles statistics on disease and publishes health information is the \_\_\_\_.

|  |  |
| --- | --- |
| a. | National Institutes of Health (NIH) |
| b. | Centers for Disease Control and Prevention (CDC) |
| c. | World Health Organization (WHO) |
| d. | U.S. Department of Health and Human Services (USDHHS) |

\_\_\_\_ 16. The specific amount of money a patient pays for a particular service regardless of the total cost of that service that is required by some health insurance plans is called a/an \_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | deductible | c. | co-insurance |
| b. | premium | d. | co-payment |

\_\_\_\_ 17. The federal medical assistance program that pays for the health care of individuals with low incomes and individuals who are physically disabled or blind is \_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Medicaid | c. | Medigap |
| b. | Medicare | d. | Workers’ Compensation |

\_\_\_\_ 18. For whom does TRICARE provide coverage for health care expenses?

|  |  |
| --- | --- |
| a. | active duty members of the military |
| b. | retired members of the military |
| c. | families of military personnel |
| d. | all of the above |

\_\_\_\_ 19. What might an epidemiologist be asked to study?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | The benefits of using mice in animal research. | c. | The shortage of healthcare workers in rural areas. |
| b. | The incidence of lung cancer in smokers. | d. | the costs of healthcare for the underinsured.  |

\_\_\_\_ 20. Bob Hall pays $300 a month for health insurance for his family. They must pay the first $100 of health costs annually, per person, and then $25 for each medical office visit while the insurance pays the rest of office charges. What premium does Bob pay?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | $300 | c. | $100 |
| b. | $125 | d. | $25 |

\_\_\_\_ 21. A man who has AIDS has a responsibility as a consumer to:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Tell everyone he works with that he has AIDS | c. | Become involved in efforts to inform the community about the dangers of AIDS |
| b. | Take out supplemental health insurance to help pay for his disorder | d. | Avoid knowingly spreading the disease |

\_\_\_\_ 22. The Patient Protection and Affordable Care Act (2010) allows children to remain on their parents’ health insurance until:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | They get a job | c. | Age 26 |
| b. | they graduate from college | d. | ten years after high school graduation |

\_\_\_\_ 23. What is the name of the federal agency responsible for regulating food and drug products sold to the public?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | CDC (Centers for Disease Control) | c. | WHO (World Health Organization) |
| b. | FDA (Food and Drug Administration) | d. | HMO (Health Maintenance Organization) |

\_\_\_\_ 24. What is the name of the health insurance plan that provides treatment for workers injured on the job?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | WHO (World Health Organization) | c. | Worker’s Compensation |
| b. | Worker’s Claims Department | d. | Federal Job Authority |

\_\_\_\_ 25. Government form of health insurance which provides coverage to individuals age 65 and over and also to disabled persons who have been disabled two or more years:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Medicare | c. | HMO |
| b. | Medicaid | d. | PPO |

\_\_\_\_ 26. Government form of insurance which provides health coverage mainly to low income families, children who are eligible for public assistance and persons disabled and blind:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Medicare | c. | Managed Care |
| b. | Medicaid | d. | HMO |

\_\_\_\_ 27. Hospitals can be \_\_\_\_\_\_\_\_\_\_ or \_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | open;closed | c. | systematic;closed |
| b. | public;private | d. | multilevel;open |

\_\_\_\_ 28. Private hospitals can be \_\_\_\_\_\_\_or\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | singular;double | c. | intrinsic;extrinsic |
| b. | open;closed | d. | for profit;non-profit |

\_\_\_\_ 29. The organization that helps hospitals maintain quality of care, establishes guidelines for the operation of hospitals, conducts inspections to ensure that standards are being met is called:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | World Health Organization (WHO) | c. | Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) |
| b. | Centers for Disease Control (CDC) | d. | Food and Drug Administration (FDA) |

\_\_\_\_ 30. A type of hospital that serves patients with specific conditions or age groups is known as:

|  |  |  |  |
| --- | --- | --- | --- |
| a. | a specialty hospital | c. | home health agency |
| b. | in-patient hospice  | d. | outpatient hospital |

\_\_\_\_ 31. Which of the following would NOT be an example of a specialty hospital ?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Cancer Treatment Centers of America | c. | Eggleston Pediatric Hospital |
| b. | Archbold Memorial Hospital | d. | Southern Rehabilitation Hospital |

\_\_\_\_ 32. Long term care facilities mainly care for \_\_\_\_\_\_\_\_\_\_\_ patients also called \_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | younger;infants | c. | middle aged;residents |
| b. | older;patients | d. | elderly;residents |

\_\_\_\_ 33. Which of the following is NOT a government agency?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Veterans Administration Hospital | c. | The American Red Cross |
| b. | Occupational Safety and Health Administration (OSHA) | d. | Thomas County Health Department |

\_\_\_\_ 34. Which of the following is NOT a non-profit agency?

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Centers for Disease Control and Prevention (CDC) | c. | The March of Dimes |
| b. | The American Red Cross | d. | The American Heart Association |

\_\_\_\_ 35. An agency that provides funding for research, promotes education and provides services for victims of disease are called\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | for profit agencies | c. | healthcare agencies |
| b. | government agencies | d. | non-profit agencies |

\_\_\_\_ 36. The non-profit agency that helps victims of natural disasters is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | The American Red Cross | c. | The American Heart Association |
| b. | The March of Dimes | d. | The United Nations Children’s Fund |

\_\_\_\_ 37. The non-profit agency that was founded by F.D. Roosevelt and today focuses on preventing birth defects and reducing infant mortality is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | The American Red Cross | c. | The American Heart Association |
| b. | The March of Dimes | d. | The United Nations Children’s Fund |

\_\_\_\_ 38. The non-profit agency which was founded in 1915 and it’s mission is to reduce disability and death from cardiovascular disease and stroke is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | The American Red Cross | c. | The American Heart Association |
| b. | The March of Dimes | d. | The United Nations Children’s Fund |

\_\_\_\_ 39. This type of healthcare delivery system provides palliative care to patients will terminal illness.

|  |  |  |  |
| --- | --- | --- | --- |
| a. | Home Health Care | c. | Hospice |
| b. | Outpatient Services | d. | Ambulatory Care Services |

**Other**

 40. Margaret has a 80/20 insurance plan. She received a bill in the mail for her recent hospital stay. Her bill was $10,825.00. What is the amount her insurance will pay and what is the amount Margaret will have to pay?

a. $4968;$2030

b. $8660;$2165

c. $1350;$625

d. $2450;$1225

e. $650;$325